

Greg Fisher

From: Dennis Hester [hester.d@powerboss.com]
Sent: Tuesday, August 26, 2014 1:48 PM
To: 'Greg Fisher'
Subject: RE: Parts break Down

Greg –

3321396 aux pump (if installed on the main pump)
3302074 aux pump (if installed on the impeller assy)

Best Regards,

Dennis Hester
Quality Assurance Manager-PowerBoss
Minuteman PowerBoss, Inc.
175 Anderson Street
Aberdeen, North Carolina USA 28315
hester.d@minutemanintl.com
Office: 910.684.4694
Cell: 910.461.5726

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From: Greg Fisher [mailto:fisher.g@minutemanintl.com]
Sent: Tuesday, August 26, 2014 2:33 PM
To: 'Dennis Hester'
Subject: RE: Parts break Down

Thanks. Didn't look factory.
Found book, but nothing hand written.
Greg



PowerBoss[®]
The Power of Clean

Greg Fisher

Technical Support Specialist
Minuteman International
14N845 US Rt.20, Pingree Grove, IL 60140
Office 800-323-9420 x-2500 Option #3
Fax: 800-422-6933

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From: Dennis Hester [<mailto:hester.d@powerboss.com>]
Sent: Tuesday, August 26, 2014 1:19 PM
To: 'Greg Fisher'
Subject: RE: Parts break Down

Greg – They are showing both a drive motor as well as an aux pump. The aux pump in the photo is not PowerBoss and it has flat face hyd fittings which we only use flat face hyd ftgs on the older 10X's. They should order the standard aux pump and drive motor from the parts manuals, look in the 78 manual I shipped you and I believe the old part number was lined out and a hand written part number was written in its place.

Let me know if you need any help finding the numbers

Best Regards,

Dennis Hester
Quality Assurance Manager-PowerBoss
Minuteman PowerBoss, Inc.
175 Anderson Street
Aberdeen, North Carolina USA 28315
hester.d@minutemanintl.com
Office: 910.684.4694
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From: Greg Fisher [<mailto:fisher.g@minutemanintl.com>]
Sent: Tuesday, August 26, 2014 9:14 AM
To: hester.d@minutemanintl.com
Subject: FW: Parts break Down

Dennis,

Here are more pictures of the "drive motor" we were looking for yesterday. Looks like a "pump", not a motor. What's your take on this?
Let me know.
Thanks in advance.
Greg



Greg Fisher

Technical Support Specialist

Minuteman International

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From: Justin Grant [<mailto:jgrant@lillyco.com>]

Sent: Tuesday, August 26, 2014 8:05 AM

To: Greg Fisher

Subject: RE: Parts break Down

Greg,

See attached.

Pictures of the pump all the way around.

Thanks,

Justin Grant

The Lilly Company

W: 662.840.6400 | F: 662-840-7175

From: Greg Fisher [<mailto:fisher.g@minutemanintl.com>]

Sent: Monday, August 25, 2014 4:29 PM

To: Justin Grant

Subject: RE: Parts break Down

Grant,

I sent the photos to an old timer been around for a while and his reply was:

Greg – Can they take a few overview photos of the pump from all around?

Best Regards,

Dennis Hester

Can you get more photos?

Greg Fisher

Technical Support Specialist

Minuteman International

14N845 US Rt.20, Pingree Grove, IL 60140

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From: Justin Grant [<mailto:jgrant@lillyco.com>]

Sent: Monday, August 25, 2014 3:18 PM

To: Greg Fisher

Subject: RE: Parts break Down

This is the pictures they sent me.

These are the only numbers on the Drive Motor.

He didn't see a series but said it was a KYB Brand

They said Drive Motor but they also call it Pump. Not sure if we are on the same page or not.

He said it makes it go forward and reverse.

Justin Grant

The Lilly Company

W: 662.840.6400 | F: 662-840-7175

From: Greg Fisher [<mailto:fisher.g@minutemanintl.com>]

Sent: Monday, August 25, 2014 2:11 PM

To: Justin Grant; 'Jeff Stahler'; Christy Lindsey

Subject: RE: Parts break Down

Justin,

Those numbers do not come up in our system. Are there any other numbers on the motor? We are talking about the drive motor? Make unit go forward and reverse?

Can we get a photo of the plate on the motor? Hopefully clear enough to see.

Is there a series number on it? 2000 or 4000

Let us know.

Thanks,

Greg

Greg Fisher

Technical Support Specialist

Minuteman International

14N845 US Rt.20, Pingree Grove, IL 60140

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From: Justin Grant [<mailto:jgrant@lillyco.com>]

Sent: Monday, August 25, 2014 1:45 PM

To: Jeff Stahler; 'Greg Fisher'; Christy Lindsey

Subject: RE: Parts break Down

Jeff / Greg,

We ordered the 3303758 Seal Kit for Drive Motor.

Powerboss Model: SW/78-HD Serial: 1703127

Customer called trying to put the seal kit in and they say all the seals are too small.

They want to double check it by numbers off the motor.

KYB

8532612

7B2713

Can you double check?

Thanks,

Justin Grant

The Lilly Company

W: 662.840.6400 | F: 662-840-7175

From: Jeff Stahler [<mailto:stahler.j@minutemanintl.com>]

Sent: Monday, August 18, 2014 4:16 PM

To: 'Greg Fisher'; Christy Lindsey

Cc: Justin Grant

Subject: RE: Parts break Down

Hello Christy:

P/N: 3303758 SEAL-KIT CHAR LYNN 2000 SERIES List: 72.39

Kindest Regards,

Jeff Stahler
GSA Sales
Critical Filter Vac Sales
Minuteman International Inc.
14N845 US HWY 20
Pingree Grove, IL 60140
Ph: 847-264-5417
Fx: 800-422-6933
MINUTEMAN
GSA Contract # GS-07F-001BA **NEW**
HGAC **NEW**
POWERBOSS
GSA Contract # GS30F0004M
Email: stahler.j@minutemanintl.com
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From: Greg Fisher [<mailto:fisher.g@minutemanintl.com>]
Sent: Monday, August 18, 2014 4:10 PM
To: 'Christy Lindsey'; 'Jeff Stahler'
Cc: 'Justin Grant'
Subject: RE: Parts break Down

Seal kit for the 3301534 motor is:
SEAL KIT COMPLETE 3303758



Greg Fisher

Technical Support Specialist
Minuteman International
14N845 US Rt.20, Pingree Grove, IL 60140
Office 800-323-9420 x-2500 Option #3
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From: Christy Lindsey [<mailto:clindsey@lillyco.com>]
Sent: Monday, August 18, 2014 4:01 PM
To: Jeff Stahler; 'Greg Fisher'
Cc: Justin Grant
Subject: RE: Parts break Down
Importance: High

Jeff,

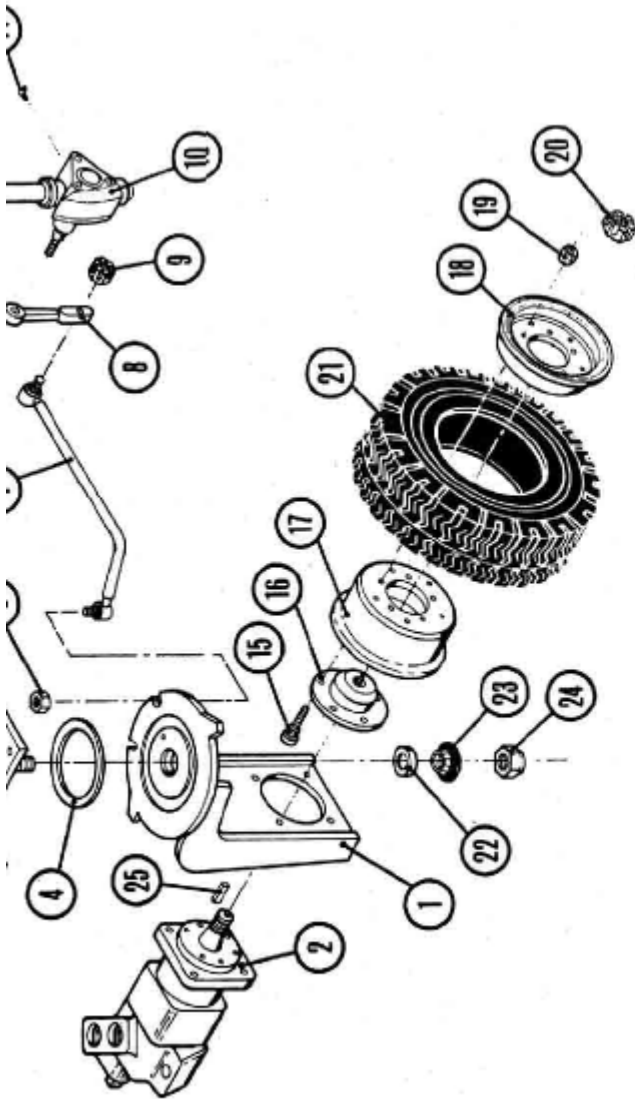
I got the manual opened but I can't find the part the customer is looking for.

Looking for Drive Motor Seal Kit

SW/78-HD Serial: 1703127

Go ahead and get me list price if you don't mind.

Customer wants to order it as soon as I get a PO#.



ITEM NUMBER	PART NUMBER		
	Series 88	Series 78*	
1	300208	300296	A
2	301533	301534	M
3	300153		A
4	300472		E
5	301440		S
6	400188		N
7	301013		A
8	300215		A
9	400223		N
10	300374		A
11	300228		E
12	300373		C
13	300372		V
14	400205		F
15	300415		S
16	301014	301018	H
17	300211		F
18	300408		R
19	300411		N
20	400224	400223	N
21	301525		A
	301526		A
22	300470		B
23	300471		B

Thanks,

Christy Lindsey
The Lilly Company

From: Jeff Stahler [<mailto:stahler.j@minutemanintl.com>]
Sent: Monday, August 18, 2014 3:16 PM
To: 'Greg Fisher'
Cc: Christy Lindsey
Subject: FW: Parts break Down

Hello Greg:

Please send a parts break-down for the following:

SW/78-HD
Serial Number: 1703127

Send this breakdown to:

Christie Lindsey
clindsey@lillyco.com

Lilly Company
600 Air Park Road
Tupelo, MS 38801
(662) 840-6400

Kindest Regards,

Jeff Stahler
GSA Sales
Critical Filter Vac Sales
Minuteman International Inc.
14N845 US HWY 20
Pingree Grove, IL 60140
Ph: 847-264-5417
Fx: 800-422-6933
MINUTEMAN
GSA Contract # GS-07F-001BA **NEW**
HGAC **NEW**
POWERBOSS
GSA Contract # GS30F0004M
Email: stahler.j@minutemanintl.com
www.Minutemanintl.com
www.Multi-Clean.com
www.powerboss.com

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